

## ***Young Citizen's Passport Seventeenth Edition weblinks***

### Money

**Advicenow** provides detailed information and advice on how to resolve a wide range of consumer problems, [www.advicenow.org.uk](http://www.advicenow.org.uk)

**Association of British Insurers** for information on insurance, [www.abi.org.uk](http://www.abi.org.uk)

**Benefits** information is available from the official government website, [www.gov.uk](http://www.gov.uk), link to benefits.

**Citizens Advice Bureau** provides detailed information and advice on how to resolve a wide range of consumer problems, [www.adviceguide.org.uk](http://www.adviceguide.org.uk)

**HM Revenue & Customs** provide information on tax, national insurance, and some benefits on their website, [www.hmrc.gov.uk](http://www.hmrc.gov.uk), including guidance on obtaining a tax refund. See also the government site, [www.gov.uk](http://www.gov.uk).

**Mailing Preference Service** enables people to have their name removed from direct mail lists, [www.mpsonline.org.uk](http://www.mpsonline.org.uk)

**National Debtline** for confidential help with debt problems and a downloadable advice pack, [www.nationaldebtline.co.uk](http://www.nationaldebtline.co.uk)

**PhonepayPlus** respond to questions and complaints about premium rate phone services like helplines, news alerts, interactive games etc. If you have a complaint, or are seeking information or advice about any of these services you can visit their online site at [www.phonepayplus.org.uk](http://www.phonepayplus.org.uk)

**Telephone Preference Service** enables you to opt out of receiving unsolicited sales and marketing calls, [www.tpsonline.org.uk](http://www.tpsonline.org.uk)

**Trading Standards** offices are in almost every large town and city, and they give free advice on a wide range of consumer problems. For more information visit - [www.tradingstandards.gov.uk](http://www.tradingstandards.gov.uk)